



# Carroll Electric Cooperative Corporation

## A guide to reading your bill

This guide is designed to help you understand your electric bill. Improvements to the bill format may assist in monitoring the amount of electricity your household uses.

- A Account Number**  
The unique identifier for your electric account at a specific location. If you have multiple meters, each will have a unique account number.
- B Amount Due**  
Total amount to pay if bills are paid on or before the due date. This will include any amount carried over from your last bill.
- C Due Date**  
The last day to pay the amount due before the account becomes subject to disconnect.
- D Amount Due After Due Date**  
Total amount to pay, including late payment fees, if bill is paid after the due date.
- E Phone Number**  
Accurate phone numbers expedite outage reporting for your account.
- F Payment Options**  
Return payment stub with check when paying by mail or in person. Other automatic and online payment options are also available. Review these at [carrollecc.com](http://carrollecc.com).



**Carroll Electric Cooperative Corporation**  
P.O. Box 4000  
Berryville, AR 72616

**JOHN SAMPLE**  
1234 MAIN STREET  
ANYTOWN, AR 12345-6789

**F** Please remove and detach with your payment.

<b>Account Number</b>	<b>A</b>	1234567-001
<b>Amount Due</b>	<b>B</b>	\$183.85
<b>Due Date</b>	<b>C</b>	10/26/16
<b>Amount After Due Date</b>	<b>D</b>	189.93

The telephone number on record for this location is 555-555-5555. If this is not correct, please correct here.

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**G Account Information**  
Account number, member name and service location of meter.


**H Usage Summary**  
Monthly and annual comparisons of your electric usage.

**I Meter Detail**  
Meter identifier, including readings by date and total usage.

**J Message Center**  
Reminders, programs, services and other messages of interest appear here.

**K Previous Account Activity**  
Total due last month and payments received since last billing period.

**L Billing Detail**

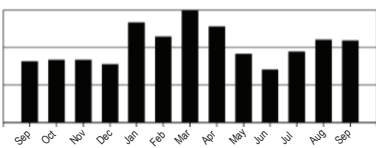


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P.O. Box 4000  
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Dedicated to Serving our Members  
[www.carrollecc.com](http://www.carrollecc.com) | 800-432-9720

<b>Account Number</b>	<b>1234567-001</b>
<b>Member Name</b>	John Sample
<b>Service Location</b>	1234 Main St.

**H**



	Days	Total kWh	kWh Per Day
Current Period	30	1,721	57
Previous Period	30	1,155	39
Same Period Last Yr	30	1,349	44

Billing Period 30 Days      Rate 10

**Meter 12345678**

Current Reading	10/01/16	79873
Previous Reading	09/02/16	81594
Energy Usage (kWh)		1,721

Previous Amount Due \$121.02  
Thank you for your payment on 09/20/16 -\$121.02

**Balance Forward** **\$0.00**

Current Month Bill Mailed 10/05/16

Energy Charge	135.48
Service Availability Charge	11.78
Energy/RTO Adjustment	14.99
Debt Adjustment	9.57
State Tax	11.17
County Tax	0.86

**Current Charges\*** **\$183.85**

\*A late charge of \$6.08 will apply if paid after 10/26/2016.

Thank you for the opportunity to serve you.

**Total Balance Due** **\$183.85**

**Message**

Go paperless and receive your bill by email. **J**  
Enroll in eBilling today!

**Energy Charge** - Kilowatt-hours (kWh) used this billing period calculated at the base rate per kWh. Base rates do not include fluctuations in the cost of power generation fuels or interest on long-term debt. These costs, whether high or low, are recovered on separate lines as noted below.

**Service Availability Charge** - Recovers a portion of the fixed costs for having electricity available at this location. (Poles, wire, transformers, etc.)

**Energy/RTO Adjustment** - A portion of the cost of fuel for power generation not recovered in the energy charge. This fluctuates monthly.

**Debt Adjustment** - A portion of interest costs not recovered in the energy charge. This fluctuates quarterly.

**Taxes** - At the rate applicable for the meter location. May include State, County, Municipal, or City.

**M Current Charges**  
Total of all charges for current month.

**N Notice Center**  
Important account-specific information regarding your service.

**O Total Balance Due**  
The total amount due. This will include any amount carried forward from the previous bill.